

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

FIRST NAMED INVENTOR : Simon Sabato                      **Confirmation No.: 7960**  
FOR : SYSTEM AND METHOD FOR QUEUE  
MANAGEMENT USING QUEUE SETS  
APPLICATION NO. : 10/734,081  
FILING DATE : December 10, 2003  
EXAMINER : David M. Oveissi  
ART UNIT : 2416  
CUSTOMER NO. : **23380**

**AMENDMENT**

**Mail Stop AMENDMENT**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office action dated April 28, 2009, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on **page 2**  
**Remarks/Arguments** begin on **page 8** of this paper.